

# UNIVERSITY OF NORTH BENGAL

Accredited by NAAC with Grade A

**Dr. Dilip Kumar Sarkar**  
REGISTRAR  
Raja Rammohunpur  
P.O. North Bengal University  
Dist. Darjeeling, West Bengal  
PIN – 734 013



ENLIGHTENMENT TO PERFECTION

Phone: (0353) 2776-331 /2699008  
Fax : (0353) 2776313, 2699001  
Visit us at : <http://www.nbu.ac.in>  
Email : [regnbu@nbu.ac.in](mailto:regnbu@nbu.ac.in)  
[regnbu@sancharnet.in](mailto:regnbu@sancharnet.in)

Ref. No. 1472/R-20

Date: 11.05.2020

## ORDER

In terms of UGC Circular No. F.1-1/2020(Secy) dated 10<sup>th</sup> May, 2020 relating to the establishment of a Cell for handling grievances of the students related to examinations and other academic activities, a Grievance Cell has been constituted with the following members:

- |  |   |          |
|--|---|----------|
| 1. Professor Sanchari Roy Mukherjee, Dean, Faculty Council for P.G. Studies in Arts, Commerce & Law, NBU | - | Chairman |
| 2. Professor Bikash Ch. Paul, Dean, FC for P.G. Studies in Science, NBU                                  | - | Member   |
| 3. Dr. S. Sanyal, Inspector of Colleges, NBU   | - | Member   |
| 4. Dr. Debasis Dutta, Controller of Examinations, NBU  | - | Member   |
| 5. Dr. Joydip Biswas, Secretary, FC for P.G. Studies in Science & ACL (In charge)                        | - | Member   |
| 6. Sri Anirban Biswas, System Manager & Head, Computer Centre (IT Manager)                               | - | Member   |

The University of North Bengal has developed an Emergency Mail Box, such as [grievance.cell.covid19@nbu.ac.in](mailto:grievance.cell.covid19@nbu.ac.in)

Kindly find attached the UGC Public Notice as referred above.

Registrar  
University of North Bengal

In communication to:

1. All the Members as mentioned above
2. For University Website publication



**UNIVERSITY GRANTS COMMISSION  
BAHADURSHAH ZAFAR MARG  
NEW DELHI-110 002**

No.F.1-1/2020(Seey)

10<sup>th</sup> May, 2020

**PUBLIC NOTICE**

**REDRESSAL OF GRIEVANCES RELATED TO COVID-19 PANDEMIC**

The UGC has issued Guidelines on Examinations and Academic Calendar in view of COVID-19 Pandemic on 29<sup>th</sup> April, 2020. Accordingly, all universities have been advised to plan their academic activities keeping in view the safety and interest of all stakeholders, giving highest priority to the health of all concerned, while adopting and implementing the Guidelines.

Universities have also been requested to establish a Cell for handling grievances of the students related to examinations and other academic activities arising due to this pandemic and notify the same to the students. ] 'A'

Further, the UGC has undertaken the following steps to monitor the queries, grievances, and other academic matters of students, teachers, and institutions, arising due to COVID-19 pandemic:

1. A dedicated Help Line Number: 011-23236374 has been set up.
2. An email address: covid19help.ugc@gmail.com has been created.
3. Students can also lodge their grievances on the existing Online Students Grievance Redressal Portal of UGC at [https://www.ugc.ac.in/grievance/student\\_reg.aspx](https://www.ugc.ac.in/grievance/student_reg.aspx)
4. A Task Force has been constituted at UGC to monitor concerns/ grievances of students, teachers, and institutions, and redress them accordingly.

All the Universities and colleges are requested to upload a copy of this public notice on their official websites and also share it with the teaching and student community via e-mail and other digital media. ] 'B'

  
(Prof. Rajnish Jain)  
Secretary